



Privacy Policy for Safe to Open

1. Introduction

Safe 2 Open* is committed to protecting the privacy and security of your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our data storage services.

2. Information We Collect

2.1. Personal Information: We may collect personal information such as your name, email address, and payment information when you register for our services or interact with us.

2.2 Usage Data: We may automatically collect certain information about your device and how you interact with our services, including IP address, browser type, operating system, and usage patterns.

2.3 Cookies and Tracking Technologies: We use cookies and similar tracking technologies to enhance your experience, analyse trends, and track your interactions with our website and services.

3. How We Use Your Information

3.1 *Providing Services: We use your information to provide, maintain, and improve our data storage services, customise your experience, and respond to your inquiries and requests.

3.2 Communications: We may use your email information to send you updates, newsletters, promotional offers, and other communications related to our services. You can opt out of these communications at any time by unsubscribing.

3.3 Analytics: We analyse usage data anonymously to understand how users interact with our services, diagnose technical issues, and improve the performance and security of our systems.

3.4 Legal Compliance: We may use your information to comply with applicable laws, regulations, legal processes, or enforce our terms of service and policies.

4. Information Sharing and Disclosure

4.1 Service Providers: We will never share your information with third-party service providers apart from those who assist us in delivering our services, such as cloud storage providers, payment processors, and technical support providers.

4.2 Business Transfers: In the event of a merger, acquisition, or sale of assets, your information may be transferred to a third party as part of the transaction. Before this happens, we will notify you via email or prominent notice on our website if your information becomes subject to a different privacy policy.

4.3 Legal Requirements: We may disclose your information if required by law, court order, or governmental authority only.

5. Data Security

Safe 2 Open* employs industry-standard security measures to protect your information from unauthorised access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

6. Your Choices and Rights

6.1 Access and Correction: You may access, update, or correct your personal information by logging into your account settings or contacting us directly.

6.2 Opt-Out: You can opt out of receiving promotional communications from us by following the instructions provided in the communication, unsubscribing or contacting us directly.

6.3 Do Not Track: Our website does not respond to "Do Not Track" signals from your browser.

7. Under 18's Privacy

Our services are not intended for individuals under the age of 18, and we do not knowingly collect personal information from these persons. If you believe we have collected information from someone under 18 irrespective of parental consent, please contact us immediately.

8. Changes to this Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time. We will notify you of any changes by posting the updated policy on our website with the updated date.

9. Contact Us

If you have any questions, concerns, or complaints regarding this Privacy Policy or our data practices, please contact us at hello@safe2open.net or help@safe2open.net

Thank you for trusting Safe 2 Open* with your data storage needs.

Safe 2 Open* Leadership Team

11th March 2024

* Safe 2 open is a trading name of TWH holdings Limited